



### **Text Technologies for Data Science** INFR11145

# **Web Search**

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#### **Pre-lecture**

- Hopefully CW1 went fine (don't share results)
- Your feedback in break!
- No lab for this week
- New lecturer next week: Bjorn Ross

- CW marking is going on.
  - Hopefully results will be announced within 3 weeks



# **Lecture Objectives**

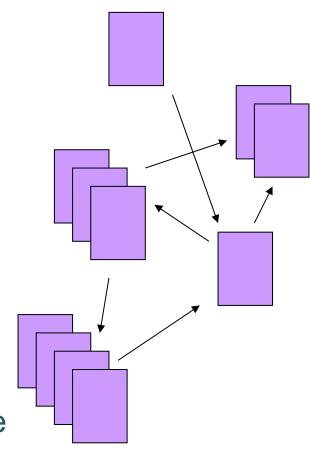
- Learn about:
  - Working with Massive data
  - Link analysis (PageRank)
  - Anchor text



# **The Web Document Collection**

- Huge / Massive
- Graph / Connected
- No design/co-ordination
- Distributed content publishing
- Content includes truth, lies, obsolete information, contradictions ...
- Unstructured (text, html, ...), semistructured (XML, annotated photos), structured (DB) ...
- Growth slowed down from initial "volume doubling every few months" but still expanding
- Content can be dynamically generated





The Web



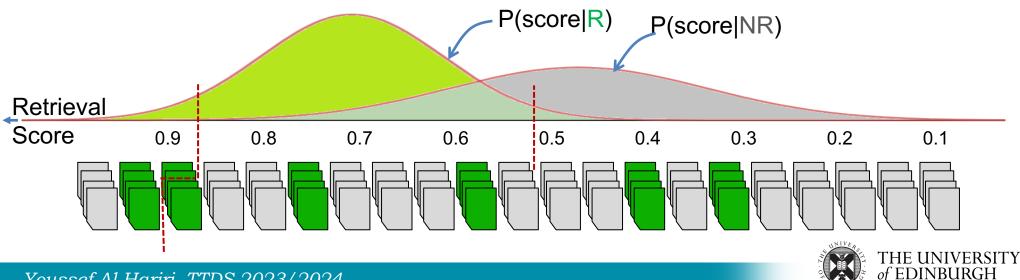
### **Effect of Massive data**

- Web search engines work with huge amount of data
  - 20 PB/day in 2008  $\rightarrow$  160 PB/day in 2013  $\rightarrow$  now??
  - 1 PB = 1,000 TB = 1,000,000 GB
- How this would affect a search engine?
  - Very challenging (storage, processing, networking, ...)
  - Very useful still (makes stuff easier), how?



### Effect of Massive data on Precision

- Assume two good search engines that collect two sub-sets of the web
  - Search engine A collected N docs  $\rightarrow$  precision@10 = 40%
  - Search engine B collected 4N docs → precision@10??
    - Distribution of positive/negative scores stays the same
    - Precision/Recall at a given <u>score</u> stays the same
    - In any decent IR system: more relevant docs exist at the top
      → P@n ↑↑ → precision@10 = 60% (increases)



# **Big Data or Clever Algorithm?**

- For Web search, larger index usually would beat a better retrieval algorithm
  - Google Index vs Bing Index
- Similar to other applications
  - Google MT vs IBM MT
    - Statistical methods trained over 10x training data beat deep NLP methods with 1x training data
  - In general ML, the more data, the better the results
    - Tweets classification: using 100x of noisy training data beats 1x of well prepared training data, even with absence of stemming & stopping
  - Question answering task:
    - IBM Watson vs Microsoft experiment



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# **Big Data or Clever Algorithm?**

- Question answering task:
  - Q: Who created the character of Scrooge?
  - A: Scrooge, introduced by Charles Dickens in "A Chrismas Carol"
  - Requires heavy linguistic analysis, lots of research in TREC
- 2002, Microsoft
  - Identify (subj verb obj), rewrite as queries:
    - Q1: "created the character of Scrooge"
    - Q2: "the character of Scrooge was created by"
  - Search the web for exact phrase, get top 500 results
  - Extract phrase: ■Q1 or Q2■, get most frequent ■-
  - Very naive approach, ignores most answers patterns
  - Who cares!! Web is huge, you will find matches anyway



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- 117 Dickens
- 78 Christmas Carol
- 75 Charles Dickens
- 72 Disney

. . .

54 Carl Banks

#### Search "Microsoft"

Doc1

Microsoft.com

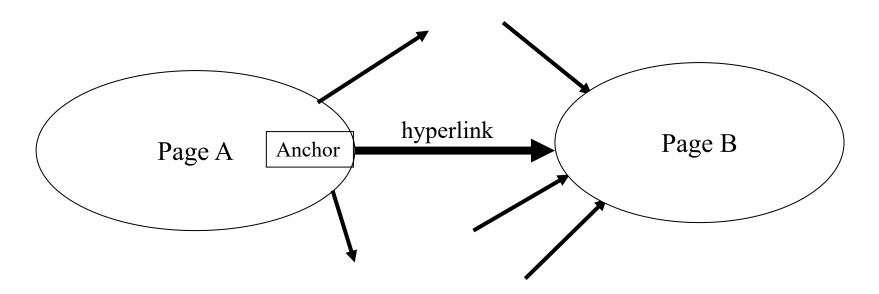
"Microsoft" mentioned 5 times Doc2

Tutorial.com Tutorial on MS word

"Microsoft" mentioned 35 times



#### The Web as a Directed Graph



**Assumption 1:** A hyperlink between pages denotes author perceived relevance (quality signal)

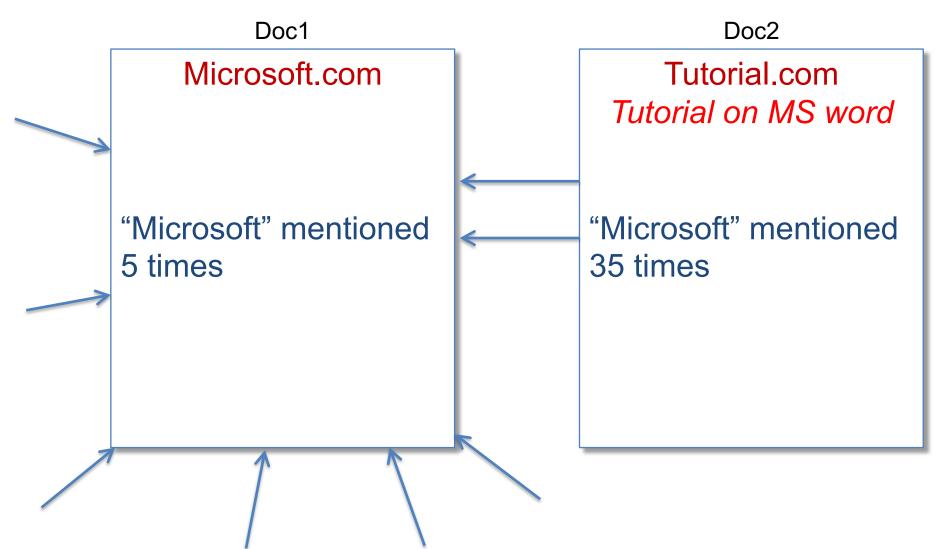
**Assumption 2:** The text in the anchor of the hyperlink describes the target page (textual context)

# Links between Pages

- Google Description of PageRank:
  - Relies on the "uniquely democratic" nature of the web
  - Interprets a link from page A to page B as "a vote"
- $A \rightarrow B$ : means A thinks B worth something
  - "wisdom of the crowds": many links means B must be good
  - Content-independent measure of quality of B
- Use as ranking feature, combined with content
  - But not all pages that link to B are of equal importance!
    - Importance of a link from CNN >>> link from blog page
- Google PageRank, 1998
  - How many "good" pages link to B?



#### Search "Microsoft"

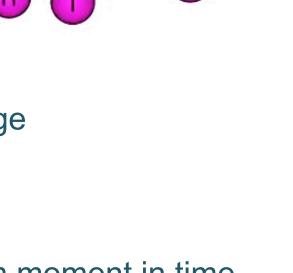






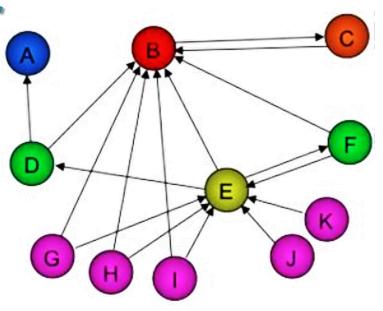
# PageRank: Random Surfer

- Analogy:
  - User starts browsing at a random page
  - Pick a random outgoing link
    → goes there → repeat forever
  - Example:  $G \rightarrow E \rightarrow F \rightarrow E \rightarrow D \rightarrow B \rightarrow C$
  - With probability  $1-\lambda$  jump to a random page
    - Otherwise, can get stuck forever A, or  $B \leftrightarrow C$
- PageRank of page x
  - Probability of being at page x at a random moment in time





bability of being at page x at a



# PageRank: Algorithm

- Initialize  $PR_0(x) = \frac{100\%}{N}$ 
  - N: total number of pages
  - $PR_0(A) = ... = PR_0(K) = \frac{100\%}{11} = 9.1\%$
- For every page x  $PR_{t+1}(x) = \frac{1-\lambda}{N} + \lambda \sum_{y \to x} \frac{PR_t(y)}{L_{out}(y)}$

D

G

- $y \rightarrow x$  contributes part of its PR to x
- Spread PR equally among out-links
- Iterate till converge



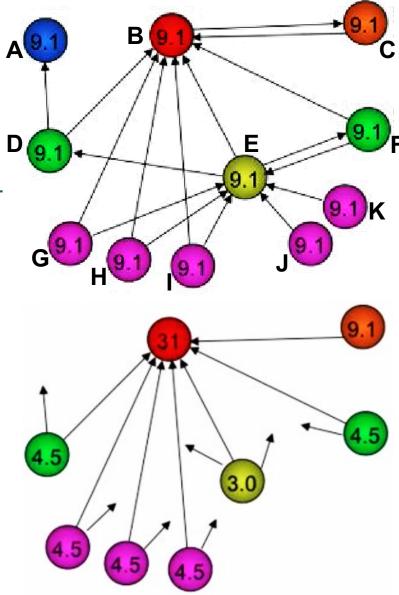
E

# PageRank: Example

- Let  $\lambda = 0.82$
- $PR(B) = \frac{0.18}{11} + 0.82 \times [PR(C) + \frac{1}{2}PR(D) + \frac{1}{3}PR(E) + \frac{1}{2}PR(F) + \frac{1}{2}PR(G) + \frac{1}{3}PR(H) + \frac{1}{2}PR(I)]$  $\approx 0.31 = 31\%$

• 
$$PR(C) = \frac{0.18}{11} + 0.82 \times PR(B)$$
  
= 0.18×9.1% + 0.82×9.1%  
= 9.1%

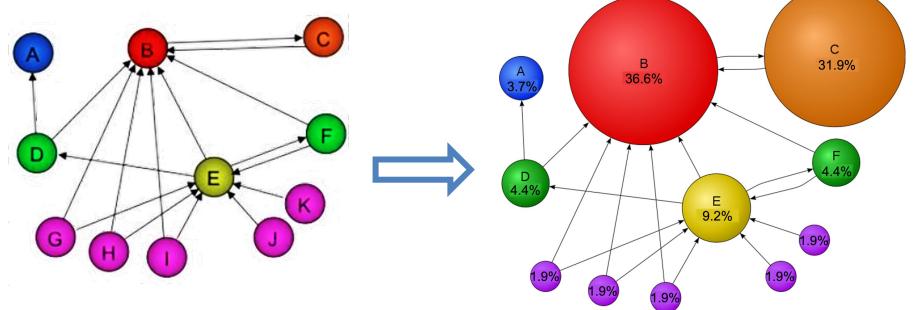
•  $PR_{t+1}(C) = 0.18 \times 9.1\% + 0.82 \times 31\%$  $\approx 26\%$ 





# PageRank: Example result

Algorithm converges after few iterations



- Observations
  - Pages with no inlinks:  $PR = (1 \lambda)/N = 0.18/11 = 1.6\%$
  - Same (or symmetric) inlinks → same PR (e.g. D and F)
  - One inlink from high PR >> many from low PR (e.g. C vs E)



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# **Anchor Text**

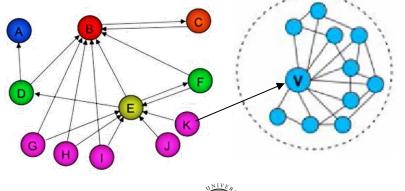
- Anchor Text (text of a link):
  - Description of destination page
  - Short, descriptive like a query
  - Re-formulated in different ways
    - Human "query expansion"
- Used when indexing page content
  - Add text of all anchor text linking the page
  - Different weights for different anchor text
    - Weighted according to PR of linking page
- Significantly improves retrieval





# Link Spam

- Trackback links (blogs that link to me)
  - **Based on** \$HTTP\_REFERER
  - Artificial feedback loops
    - Similar to "follow back" in Twitter
- Links from comments on sites with high PR
  - Links in comments on CNN
  - One solution: insert rel=nofollow into links
    - Link ignored when computing PR
- Link farms
  - Fake densely-connected graph
  - Hundreds of web domains / IPs can be hosted on one machine



## **The Reality**

- **PageRank** is used in Google, but is hardly the full story of ranking
  - A big hit when initially proposed, but just one feature now
  - Many sophisticated features are used
  - Machine-learned ranking heavily used
    - Learning to Rank (L2R)
    - Many features are used, including PR
  - Still counted as a very useful feature



# Summary

- Web data is massive
  - Challenging for efficiency, but useful for effectiveness
- PageRank:
  - Probability that random surfer is currently on page x
  - The more powerful pages linking to x, the higher the PR
- Anchor text:
  - Short concise description of target page content
  - Very useful for retrieval
- Link Spam
  - Trackable links, link farms



## **How Search Engine Works?**



#### Resources

- Text book 1: Intro to IR, Section 21.1
- Text Book 2: IR in Practice: 4.5, 10.3
- Page Rank Paper:

Page, L., Brin, S., Motwani, R., & Winograd, T. (1999). *The PageRank citation ranking: Bringing order to the web*. Stanford InfoLab.

- Additional reading: Dumais, S., Banko, M., Brill, E., Lin, J., & Ng, A. (2002) Web question answering: Is more always better?. SIGIR 2002.
- YouTube Video: How Search Works <u>https://www.youtube.com/watch?v=BNHR6IQJGZs</u>

