Foundations of Natural Language Processing Lecture 19 Discourse Coherence

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Making sense of actions



Changing our minds



Observing Action

- We assume action choice isn't arbitrary; choice is informed by the context
- So we infer more than we see.
- And may change these inferences as we see more.

Coherence in Discourse: Making sense of verbal actions



It's a beautiful night.
We're looking for something dumb to do.
Hey baby, I think I wanna marry you.

Questions

Coherence and Content

Representation: How should discourse coherence be represented formally and computationally?

Construction: What inference processes, and what knowledge sources, are used when identifying coherence relations?

Outline

- Motivation for discourse coherence
- Representing discourse coherence
- Inferring discourse coherence

From Hobbs (1985)

John can open Bill's safe. He knows the combination

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John can open Bill's safe.

John He knows the combination.

• If "He" is John: Explanation ("because").

From Hobbs (1985)

John can open Bill's safe.

Bill He knows the combination.

• If "He" is John: Explanation ("because").

If "He" is Bill: at best we infer Continuation ("and") with a very vague topic.

From Hobbs (1985)

John can open Bill's safe. He should change the combination.

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• If "He" is Bill: Result ("so")

From Hobbs (1985)

John can open Bill's safe.

John He should change the combination.

If "He" is Bill: Result ("so")
 If "He" is John: a 'weaker' Result?

Subjects are more likely antecedents, but not here...

Pronouns and Coherence

 Pronouns interpreted in a way that maximises coherence, even if this conflicts with predictions from other knowledge sources!

Chat GPT: In the statement "John knows how to open Bill's safe. He should change the combination," the pronoun "he" refers to Bill. The sentence suggests that Bill, the owner of the safe, should change the combination since John already knows it.

Coherence and Time

Max fell. John helped him up.

Max fell. John pushed him.

Chat GPT: The information provided is unclear about the chronological order of events. The statement "Max fell. John pushed him" does not specify whether Max fell before or after John allegedly pushed him. Without additional context or information, it's not possible to determine the sequence of events based on the given statements.

But Chat GPT does say falling happened before helping up!

Coherence and Time

John hit Max on the back of his neck. Max fell. John pushed him. Max rolled over the edge of the cliff.

Chat GPT: Max fell before John pushed him.

Word Meaning

A: Did you buy the apartment?

B: Yes, but we rented it./ No, but we rented it.

Chat GPT: The statement "Kim bought the apartment but she rented it" seems contradictory. If Kim bought the apartment, she would typically be the owner, not a renter. Ownership implies that Kim is the landlord or property owner. Renting usually involves a tenant paying a landlord for the use of the property.

Bridging

John took an engine from Avon to Dansville. He picked up a boxcar./He also took a boxcar.

Discourse Coherence and Implicit Agreement

From Sacks *et al.* (1974):

- (1) a. M (to K and S): Karen 'n' I're having a fight,
 - b. M (to K and S): after she went out with Keith and not me.
 - c. K (to M and S): Wul Mark, you never asked me out.

Discourse Coherence and Dishonesty

Example from Solan and Tiersma (2005)

- (2) a. P: Do you have any bank accounts in Swiss banks, Mr. Bronston?
 - b. B: No, sir.
 - c. P: Have you ever?
 - d. B: The company had an account there for about six months, in Zurich.
- (2)d interpreted as an indirect answer, implying *no...*

Discourse Coherence and Dishonesty

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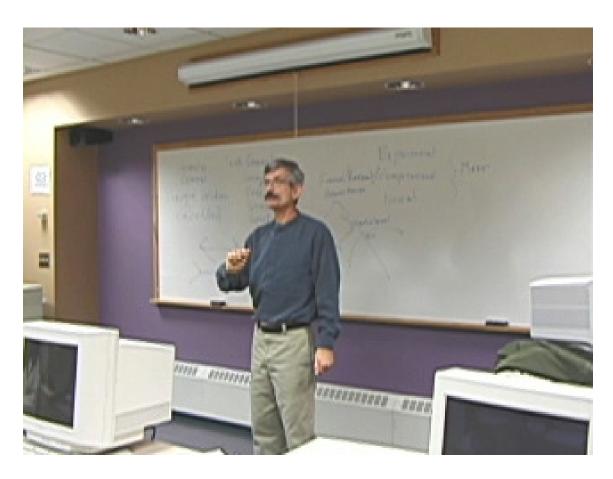
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- (2)d interpreted as an indirect answer, implying *no...*
- ... even if you know it conflicts with Bronston's beliefs.
- Literally true, but negative answer false.
- Supreme court overruled conviction for perjury.
- Different ruling probable if Bronston had said "only".

Gesture



Now one thing you could do is totally audiotape hours and hours...

... so that you get a large amount of data that you can think of as laid out on a time line.

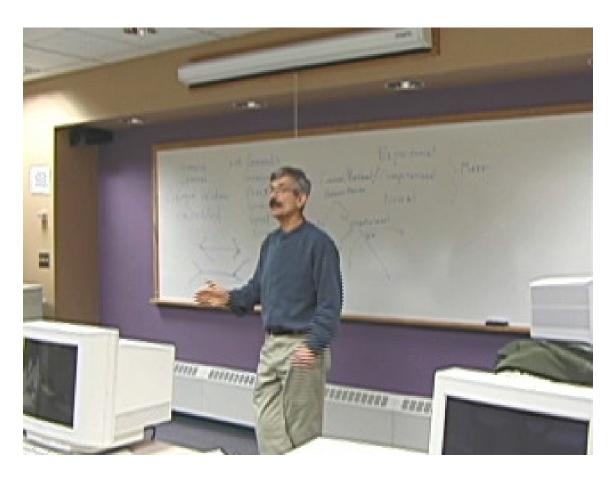
Gesture



And exhaustively go through and make sure that you really pick up all the speech errors

... by individually analysing each acoustic unit along the timeline of your data.

Gesture



Allow two different coders to go through it...

... and moreover get them to work independently and reconcile their activities.

Meaning of Multimodal Communicative Actions

Coherence relations connect speech and gesture and sequences of gestures.

 speech so that gesture speech by gesture speech and moreover gesture

SDRT: The logical form (LF) of monologue

LF consists of:

- 1. Set A of labels π_1, π_2, \dots (each label stands for a segment of discourse)
- 2. A mapping \mathcal{F} from each label to a formula representing its content.
- 3. Vocabulary includes coherence relations; e.g., *Elaboration*(π_1, π_2).

LFs and Coherence

Coherent discourse is a single segment of rhetorically connected subsegments. More formally:

• The partial order over A induced by \mathcal{F} has a unique root.

An Example

 π_1 : John can open Bill's safe. π_2 : He knows the combination.

 π_0 : $\textit{Explanation}(\pi_1, \pi_2)$ π_1 : $\iota x(\textit{safe}(x) \& \textit{possess}(x, \textit{bill}) \& \textit{can}(\textit{open}(e_1, \textit{john}, x))$ π_2 : $\iota y(\textit{combination}(y) \& \textit{of}(y, x) \& \textit{knows}(\textit{john}, y))$

- Bits in red are specific values that go beyond content that's revealed by linguistic form.
- They are inferred via commonsense reasoning that's used to construct a maximally coherent interpretation.

SDRT: Logical form of dialogue Lascarides and Asher (2009)

- LF tracks all current public commitments for each agent, including commitments to coherence relations.
- (1) a. M (to K and S): Karen 'n' I're having a fight,
 - b. M (to K and S): after she went out with Keith and not me.
 - c. K (to M and S): Wul Mark, you never asked me out.

Turn	M	K
1	$\pi_{1M}: \textit{Explanation}(a,b)$	Ø
2	$\pi_{1M}: \textit{Explanation}(a,b)$	$\pi_{2K}: \textit{Explanation}(a,b) \land$
		${\it Explanation}(b,c)$

- (2) a. P: Do you have any bank accounts in Swiss banks?
 - b. B: No, sir.
 - c. P: Have you ever?
 - d. B: The company had an account there for 6 months.

Turn	Prosecutor	Bronston
1	$a:\mathcal{F}(a)$	Ø
2	$a:\mathcal{F}(a)$	$\pi_{2B}: extit{Answer}(a,b)$
3	$\pi_{3P}: extit{Continuation}(a,c)$	$\pi_{2B}: extit{Answer}(a,b)$
4	$\pi_{3P}: extit{Continuation}(a,c)$	$\pi_{4B}: \textit{Answer}(a,b) \land \textit{Continuation}(a,c) \land$
		$\mathit{Indirect-Answer}(c,d)$

1. Plausible Deniability: Must test rigorously whether it's safe to treat the implied answer as a matter of public record.

- (2) a. P: Do you have any bank accounts in Swiss banks?
 - b. B: No, sir.
 - c. P: Have you ever?
 - d. B: The company had an account there for 6 months.

Turn	Prosecutor	Bronston
1	$a:\mathcal{F}(a)$	Ø
2	$a:\mathcal{F}(a)$	$\pi_{2B}: extit{Answer}(a,b)$
3	$\pi_{3P}: extcolor{black}{\it Continuation}(a,c)$	$\pi_{2B}: extit{Answer}(a,b)$
4	$\pi_{3P}: extit{Continuation}(a,c)$	$\pi_{4B}: \textit{Answer}(a,b) \wedge \textit{Continuation}(b,d)$

- 1. Plausible Deniability: Must test rigorously whether it's safe to treat the implied answer as a matter of public record.
- 2. Neologism proof equilibria: distinguishes (2)d vs. "only".

Symbolic approaches to constructing LF

- Draw on rich information sources:
 - linguistic content, world knowledge, mental states...
- Deploy reasoning that supports inference with partial information. Unlike classical logic, this requires consistency tests.
- Typically, construct LF and evaluate it in the same logic, making constructing LF undecidable.

Further Problem

- Like any knowledge rich approach involving hand-crafted rules, this is only feasible for very small domains.
- Ideally, we would like to learn a discourse parser automatically from corpus data.
- But there's a lack of corpora annotated with discourse structure.
 - RSTbank, Graphbank, Annodis, STAC are relatively small.
 - Discourse Penn Treebank is relatively large but not annotated with complete discourse structure.
 - Groningen Parellel Meaning Bank: full discourse structure (SDRSs) and getting bigger all the time.

Supervised Learning for SDRT

Training on 100 dialogues

Baldridge and Lascarides (2005)

Parser based on Collins' parsing model:

- 72% f-score on segmentation (baseline: 53.3%)
- 48% f-score on segmentation and coherence relations (baseline: 7.4%)
- Doesn't attempt to estimate LFs of clauses.

Training on Groningen Meaning Bank

Liu and Lapata (2018)

Neural semantic parser, RNN computes structure first, fills in arguments later:

- 77% f-score on segmentation, coherence relations and LFs of clauses
- State of the Art on extended text!

Training on STAC Bennis et al (2023) BERT to encode pairs of discourse units, simple NN to predict attachments, multi-task learning for labelling.

- 80% f-score on segmentation; 71% f-score on coherence relations.
- State of the Art on multi-party dialogue!

- Coherence relations can be overtly signalled:
 - because signals EXPLANATION; but signals CONTRAST
- So produce a training set automatically:
 - Max fell because John pushed him⇒

EXPLANATION(Max fell, John pushed him).

Results of Best Model

- Test examples originally had a cue phrase: 60.9%.
- Test examples originally had no cue phrase: 25.8%
- Train on 1K manually labelled examples: 40.3%.
- Combined training set of manual and automatically labelled examples doesn't improve accuracy.

So you're better off manually labelling a small set of examples!

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Why?

Contrast to Elaboration

Although the electronics industry has changed greatly, possibly the greatest change is that very little component level manufacture is done in this country.

Conclusion

- Interpretation governed by discourse coherence:
 - Constrains what can be said next
 - Augments meaning revealed by linguistic form.
- Computing logical form should be decidable; modularity is key to this.
- Data-driven approaches are a major challenge.
- Linking rich models of discourse semantics to models of human behaviour and decision making is also a major challenge, but essential for tackling dialogues where the agents' goals conflict.