Storyboards



What do people use microwaves for? Why might they need an app?

Microwave app requirements

- Display status of the microwave (off, on, full, empty)
- If full, see when the timer went off
- Read temperature of food
- Peek at food (video of food)
- Remotely set new power level and time
- Remotely start/stop microwave

Rough approximation of the microwave app last year's class developed



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So we have an idea, but it isn't really thought through very well yet

Storyboards

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- Series of sketches showing how a user might interact with the technology or progress through a task
- Often used with a scenario to bring in more detail and context
- Pros
 - Simple to design by yourself
 - Makes you think through the process of how something will be used and identify needed features
 - Useful for communicating ideas
- Cons
 - Rough sketches, not everything can go in
 - Limited in scope, impractical to use on a whole project

Sketching

 Sketching is important to low-fidelity prototyping

 Don't be inhibited about drawing ability.
Practice simple symbols



Figure 11.5 A storyboard depicting how to fill a car with gas

CHECKER APP (ALICE)





Storyboard around microwave app



Tell a clear story about how technology will be used in context

Makes POPCONI ()Popular Popearn Says to Microwave till the Bob puts popcorn Bag inflates le Miciowane , ^ and starts it 0 ON. "Lul Bob goes and watches his movie and the popcornat Bob seen the The same f. me beg expond and hits stop

You might have noticed that I can't draw

- That is ok. Storyboards do not need to be perfectly drawn, they just have to be clear enough to get the idea across
- Poorly drawn storyboards are actually better for getting feedback from users on important things



Storyboards are used for:

- Getting feedback from users early in the process
 - In focus groups to see what people's initial reactions are
 - With customers to see if your idea matches theirs
 - With potential users to quickly see if something makes sense
 - With client or boss to clearly articulate an idea
- Helping you think through your design
 - Forces the designer to step through how something will be used
 - It didn't occur to me that the microwave video screen might need a large "stop" button till I drew the Bob storyboard. Now it seems obvious...

Rough storyboards let us get high level feedback from users early in the process

Makes POPCOV (\mathcal{D}) Porcop Popcarn Says to Microwave till the PUE PLOTA Bag intlates Green for "full" makes no sense 00A. "ful This video 1300 90 cr would be watc really useful opcornat and Sees The same fine RXPORE one ts Stop It would be annoying if my flatmate had his phone on during a movie.

If I show a potential user a nicer drawn image I will get different feedback

