# Case studies in Ethics and Computer Science

## Experimental evidence of massivescale emotional contagion through social networks

by Adam D. I. Kramer, Jamie E. Guillory, and Jeffrey T. Hancock

### Aka Facebook emotion contagion study

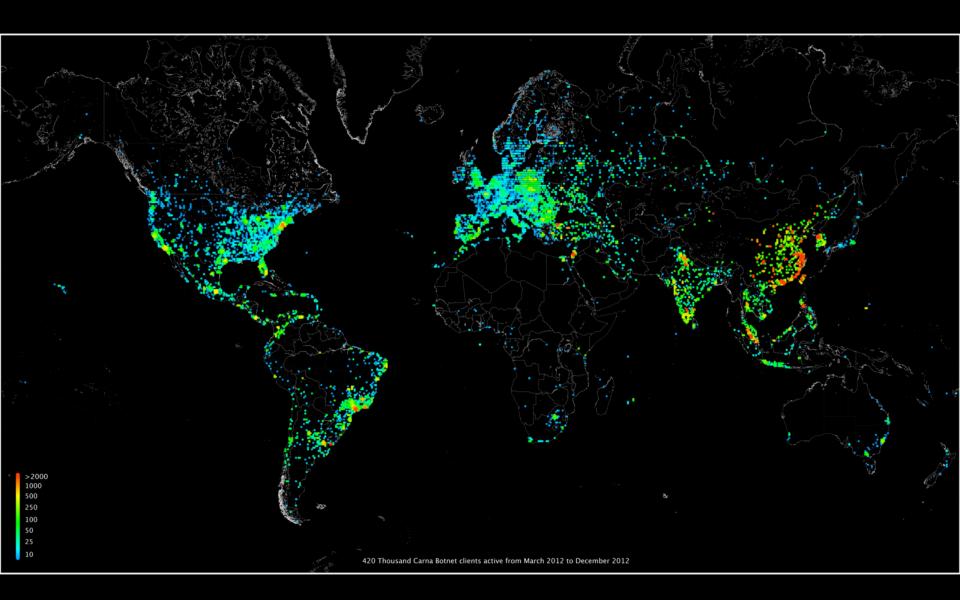
"We show, via a massive (*N* = 689,003) experiment on Facebook, that emotional states can be transferred to others via emotional contagion, leading people to experience the same emotions without their awareness. We provide experimental evidence that emotional contagion occurs without direct interaction between people (exposure to a friend expressing an emotion is sufficient), and in the complete absence of nonverbal cues."

### The study

- All Facebook users who spoke English qualified
- Two groups: positive and negative emotions
- Positive/negative posts where then suppressed from the news feed
- 689,003 participants randomly selected by user id
- Saw an impact
  - When positive posts withheld the participant's posts got more negative
  - When negative posts withheld the participants posts got more positive
  - Withdrawal effect: people who saw less emotion posts less likely to express themselves for several days

# Mapping the internet

Someone made the most detailed map of the internet ever by hacking into just under half a million computers



Is it ethical to use this data to do good things?

### **Think-pair-share**

 Does the Facebook Emotion Contagion study fit the requirements of the Menlo Report?

### The Menlo Report (2012)

#### Respect for persons

 Protecting the autonomy of all people and treating them with courtesy and respect and allowing for informed consent.
Researchers must be truthful and conduct no deception

#### Beneficence

 The philosophy of "Do no harm" while maximizing benefits for the research project and minimizing risks to the research subjects

#### Justice

 Ensuring reasonable, non-exploitative, and well-considered procedures are administered fairly — the fair distribution of costs and benefits to potential research participants — and equally.

#### Respect for law and public interest

 Engage in legal due diligence. Be transparent in methods and results. Be accountable for actions.