Dark Patterns

Dr Tara Capel

What are Dark Patterns?

- Also known as deceptive patterns or deceptive design patterns
- They are tricks used in websites and apps that make you do things that you didn't mean to, like buying or signing up for something (deceptive.design)
- Deliberately deceptive design practices aimed at benefitting the platform at the user's expense
- Term coined by Dr Harry Brignull

Types of Dark Patterns

Confirm Shaming



WE'RE GIVING YOU

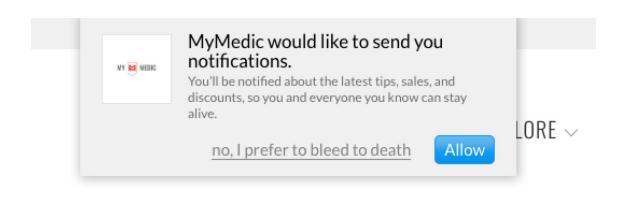
30% OFF*

YOUR FULL-PRICE PURCHASE

Enter Your Email Here

GET MY 30% OFF

NO THANKS, I PREFER TO PAY FULL PRICE

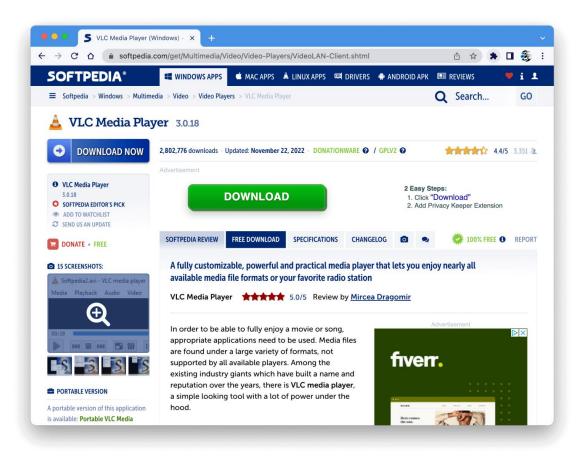


*VALID IN US ONLY | EXCLUSIONS APPLY

https://uxbooth.com/articles/ux-dark-patternsmanipulinks-and-confirmshaming/

https://www.deceptive.design/types/confirmshaming

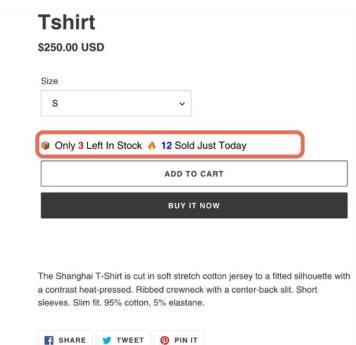
Disguised Ads



https://www.deceptive.design/types/disguised-ads

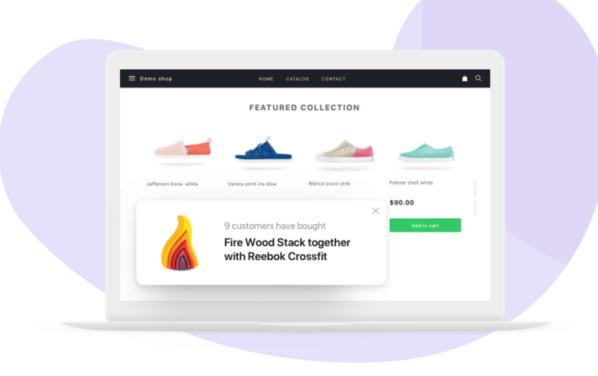
Fake Scarcity/FOMO





https://www.deceptive.design/types/fake-scarcity

Fake Social Proof



https://www.deceptive.design/types/fake-social-proof

Fake Urgency

Hurry up! Sale ending in:

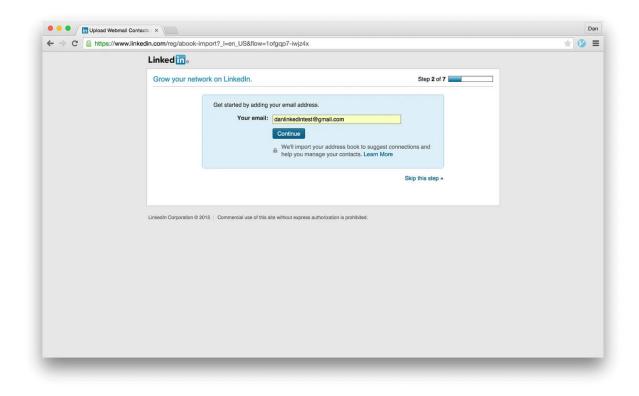


Days Hrs Mins Sec

Sale Ends Once The Timer Hits Zero!

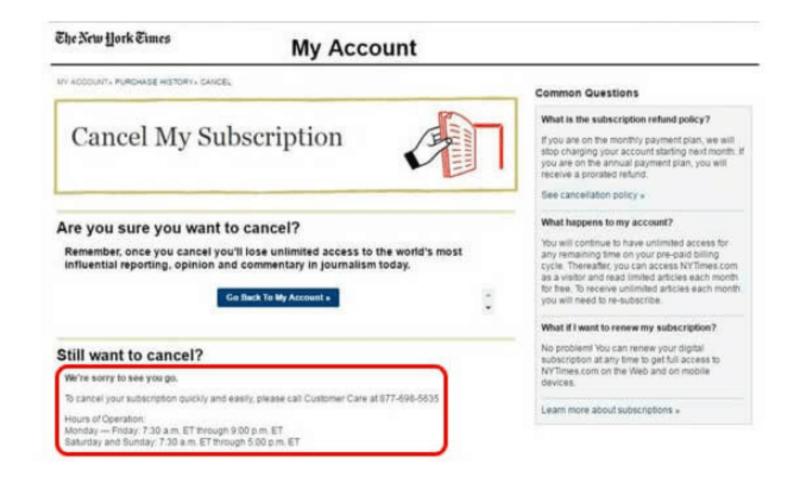
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Forced Action



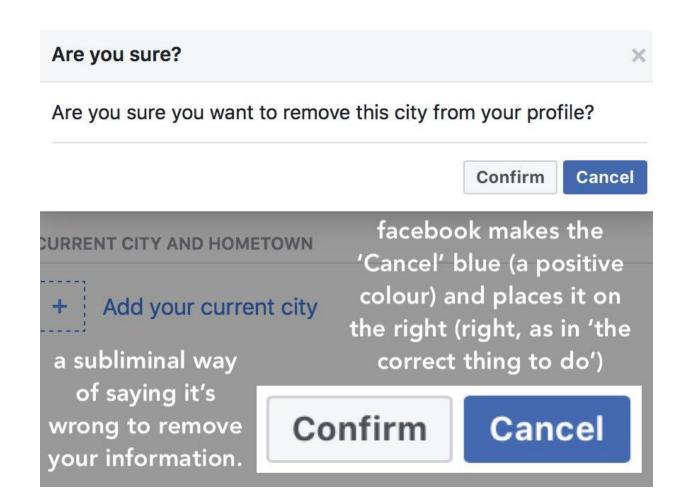
https://www.deceptive.design/types/forced-action

Hard to Cancel/Roach Motel



https://www.itispivotal.com/post/dark-patterns

Hard to Cancel/Roach Motel



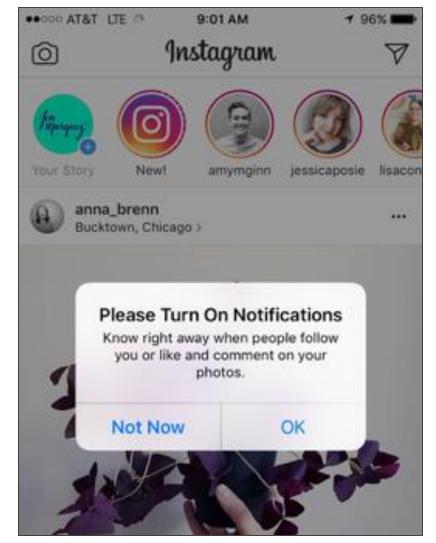
https://www.reddit.com/r/darkpatterns/comments/9g8rnk/f acebooks_data_deletion_dark_pattern/

Hidden Costs

	Order Subtotal	\$50.98			
	Standard Delivery	\$14.99			
(Care & Handling	\$2.99			
	Tax	\$4.56			
	Total	\$73.52			
	Savings Today 🔒	\$9.00			
	Get a Delivery Rebate up to \$15 for your Proflowers purchase! Learn More				

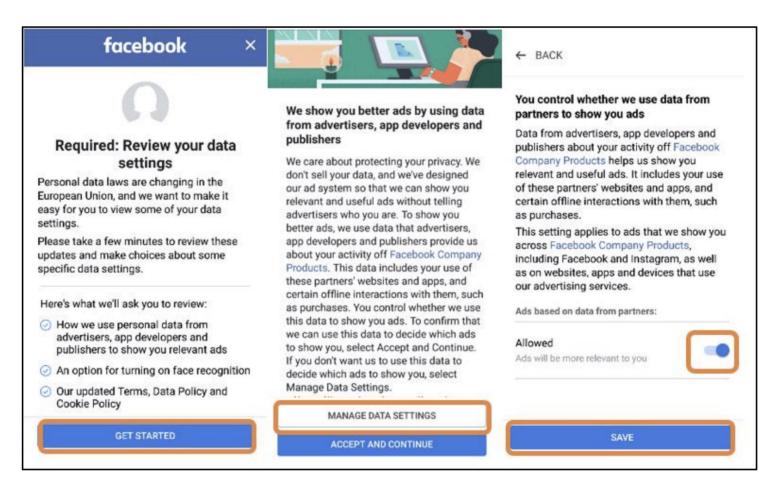
https://www.fyresite.com/dark-patterns-a-new-scientificlook-at-ux-deception/

Nagging



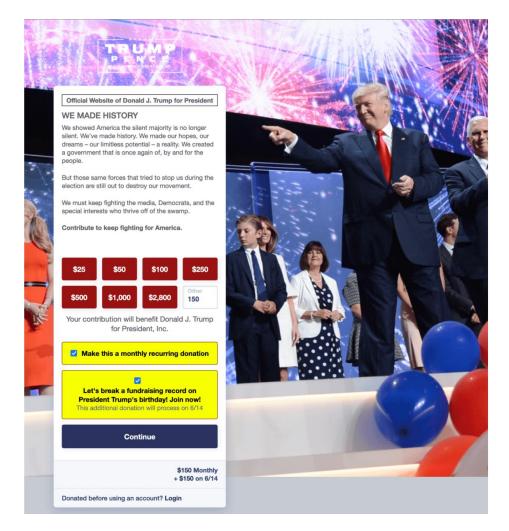
https://darkpatterns.uxp2.com/pattern/instagram-no-option-for-no/ https://www.deceptive.design/

Obstruction



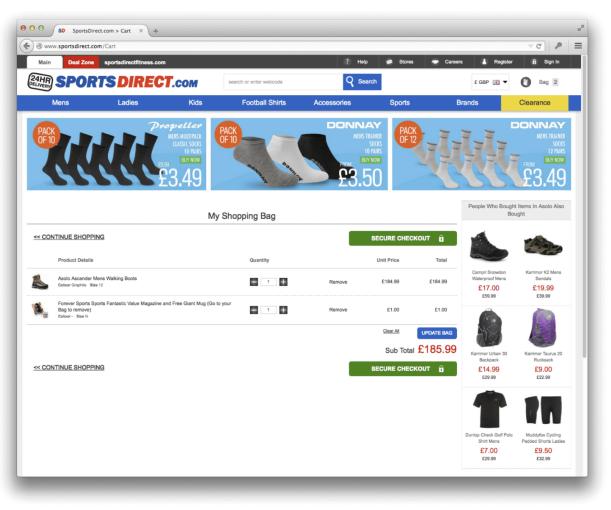
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Preselection



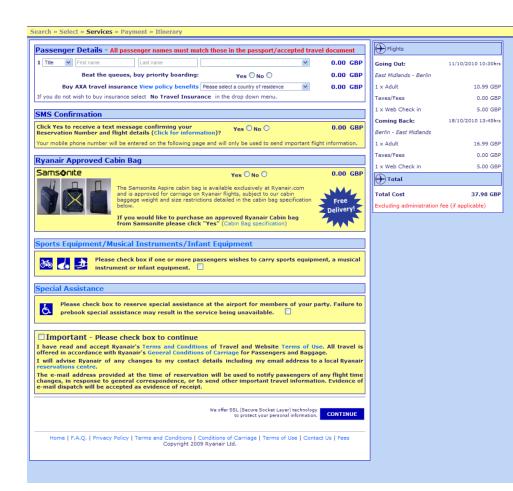
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Sneaking



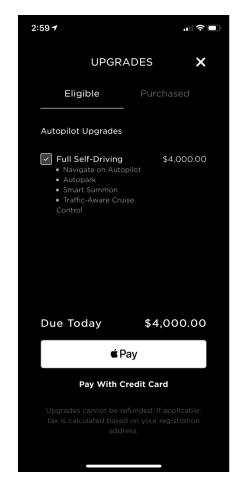
https://www.deceptive.design/types/sneaking

Trick Wording



https://www.deceptive.design/types/trick-wording

Visual Interference



https://www.deceptive.design/types/visual-interference

Ethical Design

Ethical Design Principles

- Transparency: clear communication
- Informed consent: opt-in rather than op-out, granular permissions
- Autonomy: easy deactivation or deletion, no pressure tactics, voluntary notifications
- Design for clarity: simple navigation, unambiguous language, highlight key actions
- User wellbeing: healthy usage prompts, minimise addictive features (infinite scroll, autoplay), inclusive design
- Privacy: accessible privacy policies, minimal data collection, user data control, data security

Activity

- On the next slides are 4 screenshots of real-life interfaces using dark patterns
- Work in groups to identify the dark patterns in each example and suggest how they would redesign them to be more ethical
- Class discussion

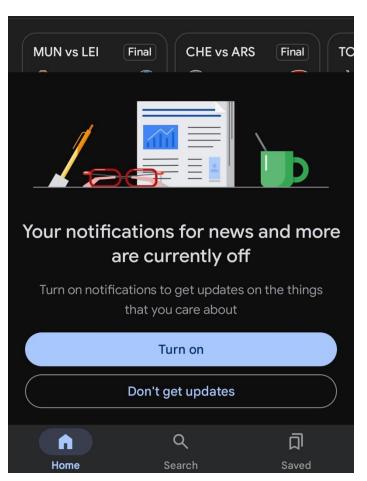
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