# **Dark Patterns**

Dr Tara Capel

#### What are Dark Patterns?

- Also known as deceptive patterns or deceptive design patterns
- They are tricks used in websites and apps that make you do things that you didn't mean to, like buying or signing up for something (deceptive.design)
- Deliberately deceptive design practices aimed at benefitting the platform at the user's expense
- Term coined by Dr Harry Brignull

# **Types of Dark Patterns**

#### **Confirm Shaming**



WE'RE GIVING YOU

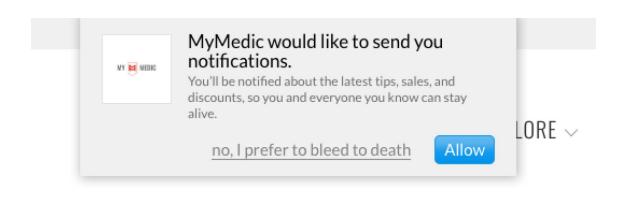
#### **30% OFF**\*

YOUR FULL-PRICE PURCHASE

Enter Your Email Here

GET MY 30% OFF

NO THANKS, I PREFER TO PAY FULL PRICE

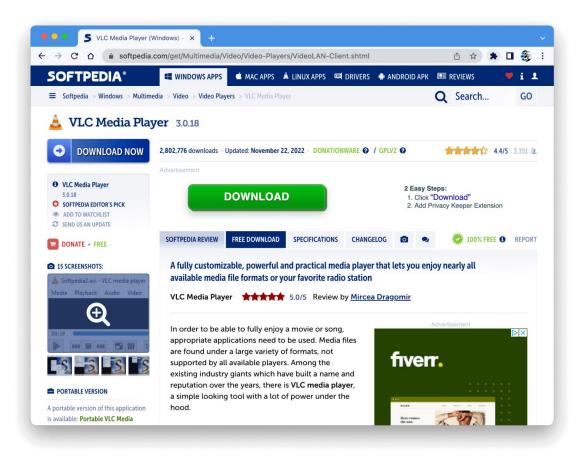


\*VALID IN US ONLY | EXCLUSIONS APPLY

https://uxbooth.com/articles/ux-dark-patternsmanipulinks-and-confirmshaming/

https://www.deceptive.design/types/confirmshaming

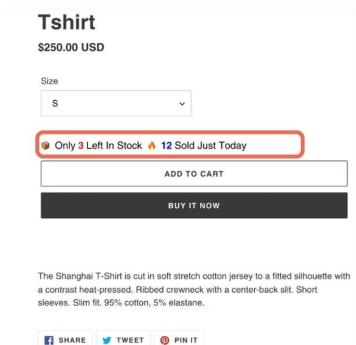
## **Disguised Ads**



https://www.deceptive.design/types/disguised-ads

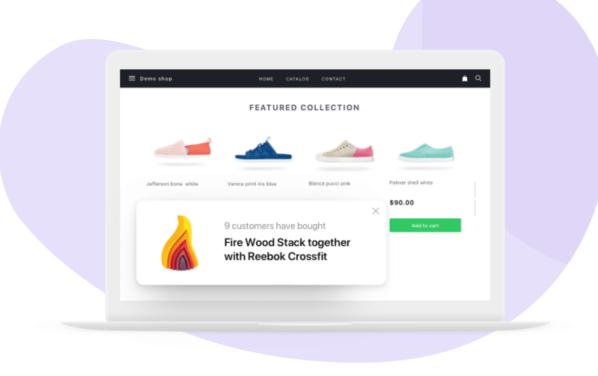
#### Fake Scarcity/FOMO





https://www.deceptive.design/types/fake-scarcity

#### Fake Social Proof



https://www.deceptive.design/types/fake-social-proof

## Fake Urgency

#### Hurry up! Sale ending in:

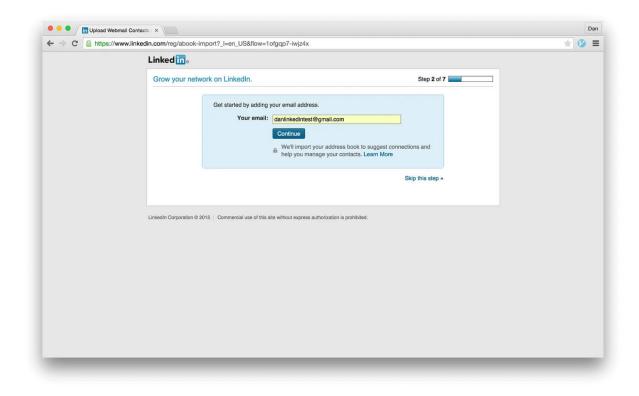


Days Hrs Mins Sec

Sale Ends Once The Timer Hits Zero!

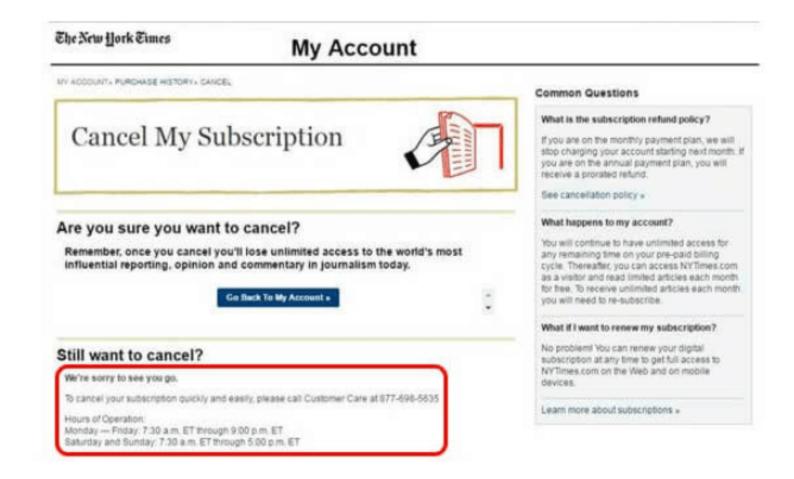
https://www.deceptive.design/types/fake-urgency

#### **Forced Action**



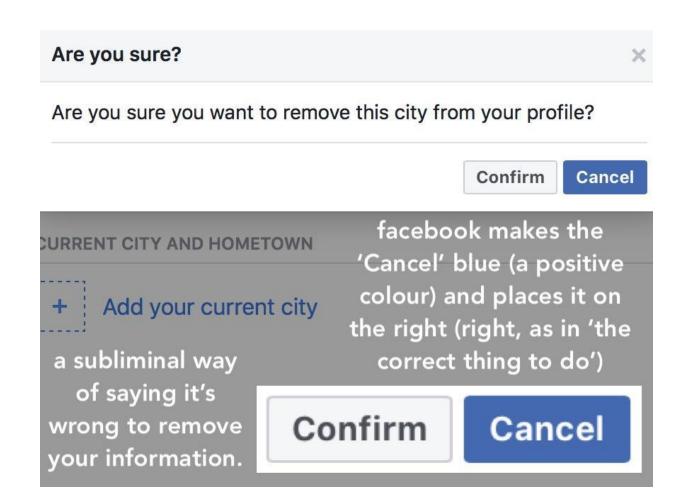
https://www.deceptive.design/types/forced-action

#### Hard to Cancel/Roach Motel



https://www.itispivotal.com/post/dark-patterns

#### Hard to Cancel/Roach Motel



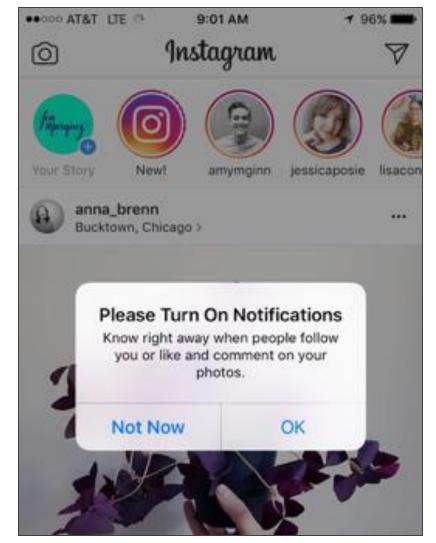
https://www.reddit.com/r/darkpatterns/comments/9g8rnk/f acebooks\_data\_deletion\_dark\_pattern/

### Hidden Costs

	Order Subtotal	\$50.98			
	Standard Delivery	\$14.99			
(	Care & Handling	\$2.99			
	Tax	\$4.56			
	Total	\$73.52			
	Savings Today 🔒	\$9.00			
	Get a Delivery Rebate up to \$15 for your Proflowers purchase! Learn More				

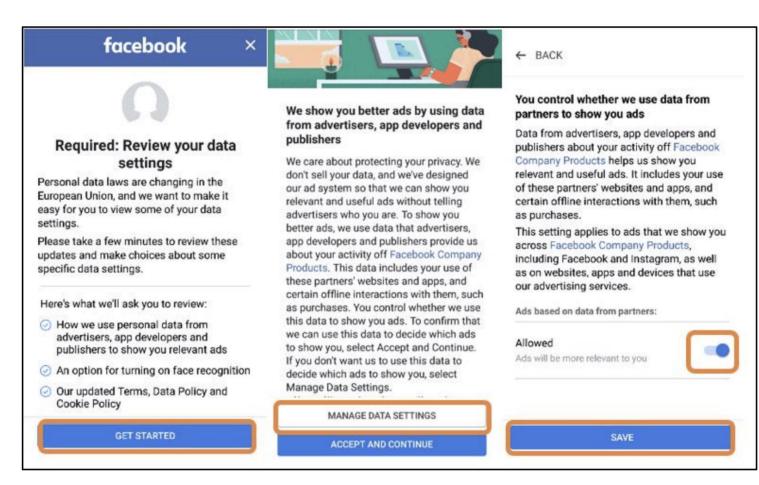
https://www.fyresite.com/dark-patterns-a-new-scientificlook-at-ux-deception/

## Nagging



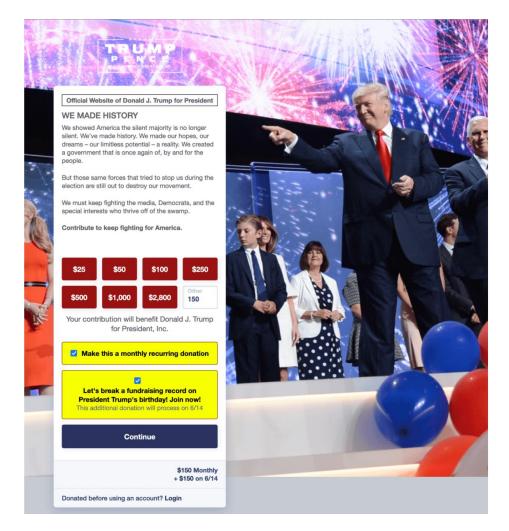
https://darkpatterns.uxp2.com/pattern/instagram-no-option-for-no/ https://www.deceptive.design/

#### Obstruction



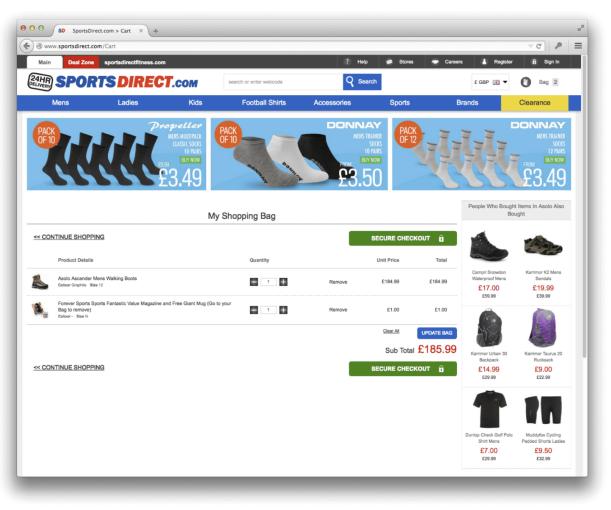
https://www.deceptive.design/types/obstruction

#### Preselection



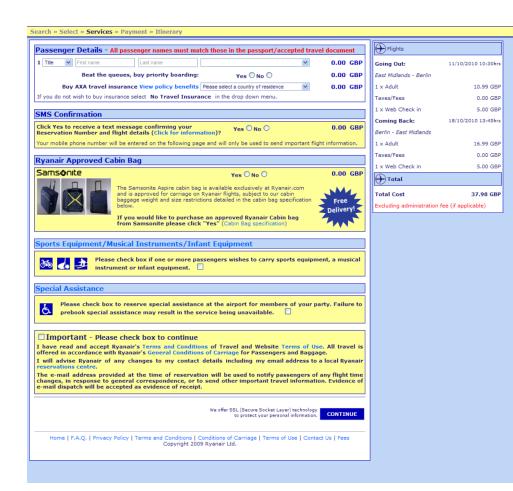
https://www.deceptive.design/types/preselection

#### Sneaking



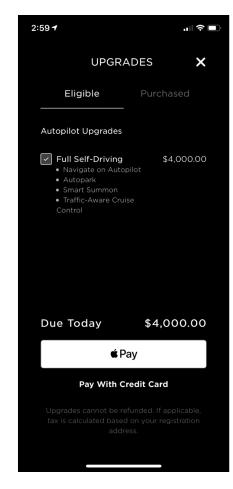
https://www.deceptive.design/types/sneaking

## **Trick Wording**



https://www.deceptive.design/types/trick-wording

#### Visual Interference



https://www.deceptive.design/types/visual-interference

# **Ethical Design**

### **Ethical Design Principles**

- Transparency: clear communication
- Informed consent: opt-in rather than op-out, granular permissions
- Autonomy: easy deactivation or deletion, no pressure tactics, voluntary notifications
- Design for clarity: simple navigation, unambiguous language, highlight key actions
- User wellbeing: healthy usage prompts, minimise addictive features (infinite scroll, autoplay), inclusive design
- Privacy: accessible privacy policies, minimal data collection, user data control, data security

## Activity

- On the next slides are 4 screenshots of real-life interfaces using dark patterns
- Work in groups to identify the dark patterns in each example and suggest how they would redesign them to be more ethical
- Class discussion

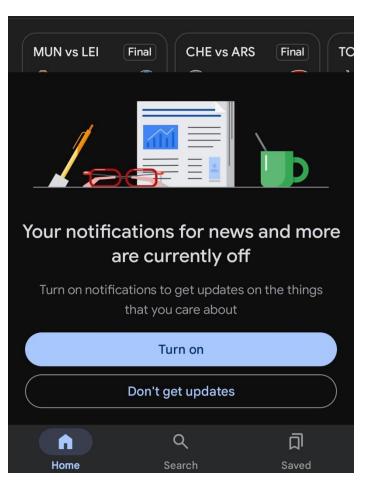
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To provide a better ads experience, we need permission to use future activity that other apps and websites send us from this device. This won't give us access to new types of information. Learn more about how we limit our use of your activity if you turn off this device setting, and related settings on Instagram.

#### Make Ads Less Personalized

Make Ads More Personalized



https://www.reddit.com/r/assholedesign/comments/1gp5uz 3/aggressive\_notifs\_ping\_from\_google\_because\_i/#lightbox

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